



Accessibility Statement

Effective Date: 11/09/2025

At **MSW Law**, we are committed to ensuring digital accessibility for all users, including people with disabilities. We strive to continuously improve the user experience for everyone and apply the relevant accessibility standards to ensure our platform is inclusive and easy to use.

Our Commitment

MSW Law is designed to be used by solicitor firms requiring agent cover. We aim to make our website and services accessible to as many people as possible, regardless of technology or ability.

Accessibility Standards

Our website aims to conform to **WCAG 2.1 AA** standards (Web Content Accessibility Guidelines), which include recommendations to make content more accessible to a wider range of people with disabilities, including:

- Blindness and low vision
- Deafness and hearing loss
- Limited movement
- Speech disabilities
- Photosensitivity
- Learning disabilities
- Cognitive limitations

Some of the features we've implemented or strive to maintain include:

- Clear navigation structure and readable content
- High contrast between text and background
- Keyboard navigation support
- Descriptive alt text for images
- Resizable text and responsive design
- Use of ARIA (Accessible Rich Internet Applications) roles and landmarks

Compatibility

Our website is designed to be compatible with:

- Modern browsers (Chrome, Firefox, Safari, Edge)
- Screen readers (e.g., JAWS, NVDA, VoiceOver)
- Operating systems (Windows, macOS, iOS, Android)
- Assistive technologies (keyboard-only navigation, magnifiers, etc.)

Known Accessibility Limitations

While we strive for full accessibility, there may be some areas of the website that are not fully accessible or may require improvements. We are actively working to address any issues as we become aware of them.

Feedback and Support

We welcome your feedback on the accessibility of our website. If you encounter any barriers or accessibility issues while using the site, or if you need information in a different format (e.g. accessible PDF, large print, audio), please contact us:

- **Email:** info@mswlawltd.co.uk
- **Phone:** 07970 148 153
- **Address:** 79 College Road, Harrow, HA1 1NS
- **Website:** www.mswlawltd.co.uk

We aim to respond to accessibility-related queries within 5 business days.

Ongoing Efforts

We are committed to ongoing monitoring and improvement of our accessibility features. This includes regular testing, staff training, and user feedback to help us create a more inclusive experience for everyone.

Third-Party Content

While we strive to ensure full accessibility on our platform, we may occasionally link to or embed third-party content (e.g., external booking tools, PDFs, videos) that is outside our control. We encourage these providers to meet accessibility standards, but cannot guarantee their compliance.

Enforcement Procedure

If you believe we are not meeting accessibility requirements, you have the right to file a complaint. In the UK, you can contact the **Equality Advisory and Support Service (EASS)** for guidance.